# BUSINESS PROCESS MANGEMENT SYSTEM

Business Process Management System (BPMS) is an intelligent forms automation solution that enables organizations to automate documents and forms driven processes using electronic forms and workflow capabilities for improves efficiency control.

## Highlight Features

- Ability to assign work to the correct person or groups of people

- Reminders on important items so that work is completed on time

- Ability to escalate overdue tasks and perform appropriate actions

- Automatic tasks notifications through email and mobile applications (iOS, Android)

- Ability to integrate with other systems and seamlessly surface that information in the process, forms, and reports

- Management capabilities around process, user, and error management

- Comprehensive reports, KPIs, and auditing capabilities that can be used for tracking purposes and to also identify any inefficiency in the process.

- Able to create simple or complex workflow without ANY coding (use simple point and click graphical interface)

- Easily create electronic forms, route, review and approve forms.

- Automate forms driven processes

- Offers transparency into each step of the process and complete audit trail.

- End to End integration with Document Management solution and Record Management solution



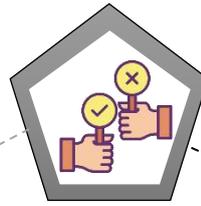**InfoConnect**

# Benefits

**Improve Business Performance**

Increase employee productivity by reducing the time it takes to move forms through an approval process, handling exceptions and resolutions, and quickly reacting to changes in your business processes.

**Reduce and Manage Risk**

Setup rules, deadlines, and alerts to enforce industry mandates, support increased regulatory compliance, and monitor your business operations.

**Accelerate Business Decisions**

Deliver information to the right people at the right time.

**Enhance Customer Service**

Respond quickly to customer request providing a higher level of customer satisfaction and retention.

**Monitoring and Management**

Workflow Application provides compelling monitoring and management features that protect your investment in processes, give you greater visibility into your business, and help enforce compliance requirements across the enterprise.

**Create Better Results**

Monitor and optimize business processes allowing users to focus more time on activities that grow the business.

**Real-time Process Monitoring and Reporting**

Improve operational performance with complete visibility and control for every step of a business process. Realtime monitoring and automated escalations always keep processes moving and on schedule.

Detailed reporting offers insight into employee and process performance.

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## ABOUT US

InfoConnect started business in 1995. It is involved in providing information and content management solution and assisting our clients to improve efficiency, productivity and profitability in the digital economy.